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### LICENSING SUB-COMMITTEE ROYAL LOUNGE AGENDA

10.30 am

Friday 21 March 2025 Council Chamber -Town Hall

Members 3: Quorum 2

**COUNCILLORS:** 

Philippa Crowder (Chairman) Christine Smith Christine Vickery

For information about the meeting please contact:
Taiwo Adeoye - 01708433079
taiwo.adeoye@onesource.co.uk

Please would all Members and officers attending ensure they sit in their allocated seats as this will enable correct identification of participants on the meeting webcast.

Under the Committee Procedure Rules within the Council's Constitution the Chairman of the meeting may exercise the powers conferred upon the Mayor in relation to the conduct of full Council meetings. As such, should any member of the public interrupt proceedings, the Chairman will warn the person concerned. If they continue to interrupt, the Chairman will order their removal from the meeting room and may adjourn the meeting while this takes place.

Excessive noise and talking should also be kept to a minimum whilst the meeting is in progress in order that the scheduled business may proceed as planned.

### Protocol for members of the public wishing to report on meetings of the London Borough of Havering

Members of the public are entitled to report on meetings of Council, Committees and Cabinet, except in circumstances where the public have been excluded as permitted by law.

#### Reporting means:-

- filming, photographing or making an audio recording of the proceedings of the meeting;
- using any other means for enabling persons not present to see or hear proceedings at a meeting as it takes place or later; or
- reporting or providing commentary on proceedings at a meeting, orally or in writing, so
  that the report or commentary is available as the meeting takes place or later if the
  person is not present.

Anyone present at a meeting as it takes place is not permitted to carry out an oral commentary or report. This is to prevent the business of the meeting being disrupted.

Anyone attending a meeting is asked to advise Democratic Services staff on 01708 433076 that they wish to report on the meeting and how they wish to do so. This is to enable employees to guide anyone choosing to report on proceedings to an appropriate place from which to be able to report effectively.

Members of the public are asked to remain seated throughout the meeting as standing up and walking around could distract from the business in hand.

#### DECLARING INTERESTS FLOWCHART - QUESTIONS TO ASK YOURSELF What matters are being discussed? D Does the business relate to or is it likely to affect a disclosable pecuniary interest. These will include the Р interests of a spouse or civil partner (and co-habitees): • any employment, office, trade, profession or vocation that they carry on for profit or gain; · any sponsorship that they receive including contributions to their expenses as a councillor; or the councillor's election expenses from a Trade Union; any land licence or tenancy they have in Havering any current contracts leases or tenancies between the Council and them: • any current contracts leases or tenancies between the Council and any organisation with land in Havering in they are a partner, a paid Director, or have a relevant interest in its shares and securities; any organisation which has land or a place of business in Havering and in which they have a relevant interest in its shares or its securities. Declare Interest and Leave YES Might a decision in relation to that business be reasonably be regarded as affecting (to a greater extent than E the majority of other Council Tax payers, ratepayers or inhabitants of ward affected by the decision) R Your well-being or financial position; or s The well-being or financial position of: 0 o A member of your family or any person with whom you have a close association; or N · Any person or body who employs or has appointed such persons, any firm in which they are Α a partner, or any company of which they are directors; L - Any person or body in whom such persons have a beneficial interest in a class of securities exceeding the nominal value of £25,000; N o Any body of which you are a member or in a position of general control or management and to which you are appointed or nominated by your Authority; or т Е o Any body exercising functions of a public nature, directed to charitable purposes or whose R principal includes the influence of public opinion or policy (including any political party or trade union) of which you are a Ε member or in a position of general control or management? s Ε You must disclose the existence and nature of your personal interests Ε C U Would a member of the public, with You can participate in the N knowledge of the relevant facts meeting and vote (or reasonably regard your personal remain in the room if not a interest to be so significant that it is NO member of the meeting) Α likely to prejudice your R E s Does the matter affect your financial position or the financial position of any person or body through whom you have a personal interest? N Does the matter relate to an approval, consent, licence, permission or registration that affects you or any person or body with which you have a personal interest? Т NO Does the matter not fall within one of the exempt categories of decisions? E R Ε Ε s s т Speak to Monitoring Officer in advance of the meeting to avoid allegations of corruption or bias

#### **AGENDA ITEMS**

#### 1 CHAIRMAN'S ANNOUNCEMENT

The Chairman will announce details of the arrangements in case of fire or other events that might require the meeting room or building's evacuation.

### 2 APOLOGIES FOR ABSENCE AND ANNOUNCEMENT OF SUBSTITUTE MEMBERS

(if any) - receive

#### 3 DISCLOSURE OF INTERESTS

Members are invited to disclose any interest in any of the items on the agenda at this point of the meeting.

Members may still disclose any interest in an item at any time prior to the consideration of the matter.

#### 4 REPORT OF THE CLERK (Pages 5 - 10)

Procedure for hearing under the Licensing Act - Report attached.

### 5 APPLICATION TO VARY A PREMISES LICENCE - ROYAL LOUNGE, UNIT 1-2, 14 VICTORIA ROAD, ROMFORD, RM1 2JH (Pages 11 - 62)

This application to vary a premises licence is made by Mr Mentor Spahia under section 34 of the Licensing Act 2003.

Zena Smith
Head of Committee and Election Services



# LICENSING SUB-COMMITTEE

**REPORT** 

21 March 2025

Subject Heading: Procedure for the Hearing: Licensing Act 2003

Report Author and contact details: Taiwo Adeoye – Committee Officer - 01708 433079

Members are advised that, when considering an application to vary a premises licence, the following options are available to them by virtue of the Licensing Act 2003, Part 3, section 35, paragraphs 3 and 4:

"Where relevant representations are made, the authority must

- (a) hold a hearing to consider them, unless the authority, the applicant and each person who has made such representations agree that a hearing is unnecessary, and
- (b) having regard to the representations, take such steps as it considers necessary for the promotion of the licensing objectives.

The steps are:

- a) modify the conditions of the licence
- b) reject the whole or part of the application

and for this purpose, the conditions of the licence are modified if any of them is altered or omitted or any new condition is added."

The Sub-Committee will also wish to note that, if none of these steps is required, the application must be granted.

Assuming that the Sub-Committee is satisfied that a hearing is required, then the following procedural steps are recommended. The Licensing Act 2003 (Hearings) Regulations 2005 will govern the arrangements for the hearing of the application now under consideration. This report accords with the requirements of that Act and the Regulations, and in particular Regulations 21-25 (procedure at the hearing).

#### 1. Membership of the Sub-Committee:

- 1.1 The Sub-Committee comprises three members of the Licensing Committee, with a quorum of two members. Unless there are objections, in the absence of three members, the hearing shall proceed with the quorum of two.
- 1.2 A members of the Licensing Committee will be excluded from hearing an application where he or she:
  - 1.2.1 has considered an application in respect of the premises in the previous 12 months as a Member of the Regulatory Services Committee: or
  - 1.2.2 is a Ward Councillor for the Ward in which the premises, subject to the application, are located; or
  - 1.2.3 is a Ward Councillor for a Ward which is likely to be affected by the application or;
  - 1.2.4 has a personal interest in the application.

#### 2. Roles of other participants:

- 2.1 The Legal Advisor is not a party to the hearing. The role of the Legal Advisor is to provide legal advice relating to the application and submissions.
- 2.2 The Clerk is not a party to the hearing. The role of the Clerk is to record the hearing and the decisions of the Sub-Committee, and ensure efficient administration

#### 3. Location and facilities:

- 3.1 All hearings will be heard at the Havering Town Hall unless otherwise directed.
- 3.2 Interpreters will be provided by the Council on request, provided notice is given at least five working days before the hearing.

#### 4. Notification of attendance:

4.1 The Chairman will enquire of the parties who is in attendance and the parties will indicate their names (and, where relevant, whom they represent). A register will be circulated before the commencement of the hearing on which the applicant, his/her advisers and companions and all interested parties (and/or their representatives) will be asked to record their attendance.

#### 5. Procedural matters:

- 5.1 Prior to the commencement of the hearing, the Chairman of the Sub-Committee will orally inform the parties whether their applications to have certain people attend the hearing (e.g. witnesses) have been granted or refused. Note this relates to people other than those attending on behalf of a party in the capacity as a representative of the party.
- 5.2 Prior to the commencement of the hearing the Chairman of the Sub-Committee will outline the procedure to be followed at the hearing. This will normally be as follows:

#### Introduction of the application:

The Licensing officer will outline:

- details of the application and relevant representations received from the parties;
- relevant legislation;
- relevant Licensing Policy; and
- the time limit in which the Council must reach a determination.

#### **Documentary evidence:**

- Documentary or other information in support of applications, representations or notices should be provided to the Clerk of the Sub-Committee at least 5 clear working days before the hearing. If this information is produced at the hearing it will only be taken into account by the Sub-Committee if the Sub-Committee and all the parties consent to its submission. Permission to have this information included in the hearing should be requested at the beginning of the hearing before any oral submissions have been made.
- Statements made by people in support of a party's representation who are not present at the hearing, must be signed by the maker, dated and witnessed by another person. The statement must also contain the witness's full name and occupation.

#### Representations:

- The chairman will invite each of the parties at the hearing or their representative sequentially to address the Sub-Committee and call any person/s to whom permission has been granted to appear. Each party will be allowed a maximum period of 10 minutes in which to address the Sub-Committee and call persons on his/her behalf.
- This 10-minute period is where each party has the opportunity to orally address the Sub-Committee and clarify any points in which the Sub-Committee has sought clarification prior to the hearing. This 10-minute period should be uninterrupted unless a member of the Sub-Committee or Legal Advisor considers that the speaker is making submissions that are irrelevant, frivolous or vexatious.
- Members of the Sub-Committee may ask questions of any party, at any time during the proceedings. Time taken in dealing with a Member's question will not be taken into account in determining the length of time available to the party in question to make their representation.

The sequence in which each of the parties will be invited to address the Sub-Committee will normally be in the order of:

- the Chief Officer of Police;
- the Fire Authority;
- the Health and Safety at Work Enforcing Authority;
- the Local Planning Authority;
- the Local Environmental Health Authority;
- the Local Weights and Measures Authority;
- the Authority Responsible for the Protection of Children from Harm;
- a navigation or other authority responsible for waterways; and
- any other party that has submitted representations in respect of the application, certificate, notice or other matter appearing before the Sub-Committee;
- the party that has submitted the application, certificate, notice or other matter appearing before the Sub-Committee.

At the discretion of the Sub-Committee the above order may be varied.

#### **Cross-Examination:**

Where witnesses have been permitted by the Sub-Committee to speak at the hearing on behalf of a party, permission must be sought from the Sub-Committee before another party can ask the witness questions. This process of questioning is normally referred to as cross-examination. The Sub-Committee will allow cross-examination only

where it is necessary to assist it in considering the representations or application.

#### Relevance:

Information submitted at the hearing must be relevant to the applications, representations, or notice and the promotion of the licensing objectives. The Chairman of the Sub-Committee is entitled to exclude any information it considers to be irrelevant whether presented in written or oral form. The licensing objectives are:

The prevention of crime and disorder;
Public safety;
The prevention of public nuisance; and
The protection of children from harm.

#### 6. Failure of parties to attend the hearing:

6.1 If a party, who has not given prior notice of his/her intention not to attend the hearing, is absent from the hearing the Sub-Committee may either adjourn the hearing or hold the hearing in the party's absence. Where the hearing is held in the absence of a party, the Sub-Committee will still consider the application, representation or notice submitted by that party.

#### 7. Adjournments and extension of time:

- 7.1 The Sub-Committee may adjourn a hearing to a specified date or extend a notice period except where it must make a determination within certain time limits in the following specific applications:
  - Review of premises licences following closure orders where the Sub-committee must make a determination within 28 days of receiving notice of the closure order.

#### 8. Sub-Committee's determination of the hearing:

8.1 At the conclusion of the hearing the Sub-Committee will deliberate in private accompanied by the Clerk and the Legal Advisor who will be available to assist the Sub-Committee with any legal problems but will not participate in any decision making of the Sub-Committee.

- 8.2 The Sub-Committee will normally make its determination at the end of the hearing. The notice of the decision of the Sub-Committee will be circulated to all participants within five working days of the hearing.
- 8.3 Where all parties have notified the Sub-Committee that a hearing is not required the Sub-Committee must make its determination within 10 working days of being given notice that the hearing is not required.

#### 9. Power to exclude people from hearing:

- 9.1 The public are entitled to attend the hearing as spectators. However, the Sub-Committee may exclude any person from the hearing including any person assisting or representing a party where:
  - it considers that the public interest would be best served by excluding the public or the individual person from the hearing; or
  - that person is behaving in a disruptive manner. This may include a
    party who is seeking to be heard at the hearing. In the case where a
    party is to be excluded, the party may submit to the Sub-Committee
    in writing any information which they would have been entitled to
    give orally had they not been required to leave the hearing.

#### 10. Recording of proceedings:

10.1 A written record of the hearing will be produced and kept for 6 years from the date of the determination of the hearing.

#### 11. Power to vary procedure:

11.1 The Sub-committee may depart from following any of the procedures set out in this document if it considers the departure to be necessary in order to consider an application, notice or representation.

### Agenda Item 5



### Licensing Officer's Report





### **LICENSING SUB-COMMITTEE**

### REPORT

21 March 2025

Subject heading: Royal Lounge

Unit 1-2, 14 Victoria Road, Romford,

**Premises licence variation application** Report author and contact details:

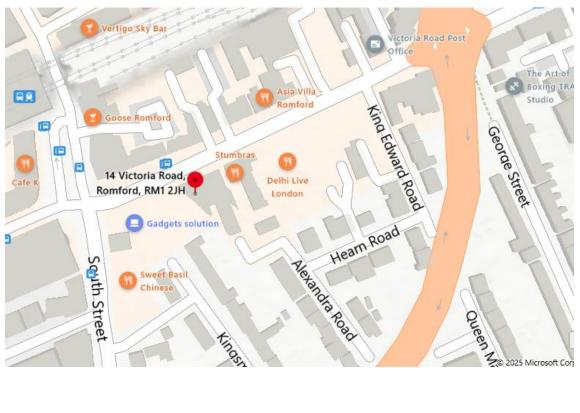
P Jones, Public Protection Officer licensing@havering.gov.uk

This application to vary a premises licence is made by Mr Mentor Spahia under section 34 of the Licensing Act 2003. The application was received by Havering's Licensing Authority on 27th January 2025.

Geographical description of the area and description of the building

Royal Lounge Restaurant is located at 14 Victoria Road, Romford, close to the junction with South Street. The premises appears to have residential properties located above it and immediately adjacent. The restaurant is located within the Romford ring road and, as such, is subject to Havering's licensing policy further to cumulative impact.





#### **Details of the application**

The hours currently permitted by the premises licence are as follows:

#### Supply of alcohol (on supplies only)

Sunday to Thursday 11:00 to 22:45 Friday & Saturday 11:00 to 23:45

#### Late night refreshment

Friday & Saturday 23:00 to 00:00

#### Hours premises open to the public

Sunday to Thursday 06:00 to 23:00 Friday & Saturday 06:00 to 00:00

This application has been modified since its submission subsequent to the applicant's engagement with responsible authorities. The hours as amended are now as follows:

#### Supply of alcohol (on supplies only)

Monday to Wednesday
Thursday to Saturday
Sunday
11:00 to 23:00
11:00 to 00:00
11:00 to 22:30

#### Late night refreshment

Friday & Saturday 23:00 to 00:00

#### Live music

Friday & Saturday 23:00 to 00:00

#### Hours premises open to the public

Monday to Wednesday
Thursday to Saturday
Sunday
06:00 to 23:30
06:00 to 00:30
06:00 to 23:00

#### Comments and observations on the application

Subsequent to engagement with responsible authorities the applicant modified his application further to the premises' hours of operation and to add a series of additional conditions to the ambit of the licence, should it be granted. These modifications are provided below.

Paragraph 12.1 of Havering's licensing policy provides guideline hours further to licensed premises in the borough. The guideline terminal hours for restaurants and cafés are:

Sunday to Thursday 23:00Friday & Saturday 00:00

As previously mentioned, this premises is located within Havering's main cumulative impact zone. Further to cumulative impact, paragraph 6.3 of Havering's licensing policy states:

• For areas where a cumulative impact policy is adopted, it creates a rebuttable presumption that applications for new premises licences, club premises certificates, or variation applications that will add to the existing cumulative impact, will normally be refused, unless the applicant can demonstrate why the operation of the premises involved will not add to the cumulative impact and not impact adversely on the promotion of the licensing objectives. The exception to this policy may be for applications for restaurants where alcohol is sold ancillary to a table meal.

The premises licence for this premises contains a condition in annex 2 which states:

- The premises must operate as a restaurant:
  - i. in which customers must be seated at a table;
  - ii. which provides substantial table meals that are prepared on the premises and are served and consumed at the table;
  - iii. which do not provide any take away service of food or drink for immediate consumption; and
  - iv. where alcohol must not be sold, supplied, or consumed on the premises otherwise than to persons who are taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.

#### Summary

One representation against this application was made by a ward councillor. There were no representations against this application from responsible authorities.

The modifications agreed by the applicant are as follows:

#### Revised hours are as follows

Closing hours 23:30 on Monday, Tuesday and Wednesday Closing hours 00:30 on Thursday, Friday and Saturday Closing hour 23:00 on Sundays Sale of alcohol till 23:00 Monday, Tuesday and Wednesday Sale of alcohol till 00:00 Thursday, Friday and Saturday Sale of alcohol till 22:30 on Sundays Live Music – only Friday & Saturday till 00:00 Late night refreshment hours remain the same as before.

#### Revised/additional conditions:

- No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hrs and 08:00 hrs the following day.
- A polite notice shall be displayed for the patrons to be kept quite when leaving the premises, and people who do not cooperate shall be warned.
- 3 Regular monitoring checks shall be carried out to ensure noise is being adequately controlled. This may include manager walking the area/streets around the premises.

- 4 No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hrs and 08:00 hrs the following day. This is agreed.
- Polite notice shall be displayed for the patrons to be kept quite when leaving the premises, and people who do not cooperate shall be warned.
- 6 Management shall ensure that all staff, DJ's and artists understand the noise control requirements in the premises contained within the Public Nuisance Policy training shall be provided.
- A written Public Nuisance Policy (PNP) is to be submitted to and agreed between the Premises Licence Holder (PLH) and the Local Licencing Authority (LLA) within 60 days of the Premises Licence being granted. The agreed Policy, or any variations thereto that may be agreed between the PLH or LLA, will be adhered to at all times. If the Public Nuisance Policy is unable to be agreed, is not complied with, or is withdrawn at any time, licensable activities at the premises shall not be permitted after 23.00 hours.
- Live and recorded music shall be played only inside the restaurant, not in the outside structure, and doors between the inside and outside seating areas shall be kept closed when live or recorded music is being played.
- 9 Windows and doors shall be kept closed at all times, save for the entrance and egress of customers.
- 10 Full details and noise report for sound insulation and other noise control implemented at the restaurant should be provided to the Environmental Health team at the local authority, and agreed within 30 days of the submission. Sound control measures should include appropriate control via party walls/ceiling, exit doors and extractor fans, and shall be submitted with the PNP.
- 11 Speakers shall be kept within the building structure, and not in the outside structure. They shall not be positioned near to openings such as doors or windows. Music shall not be deliberately played outside the premises as a means of attracting custom.
- 12 The management shall ensure that any amplified sound, e.g. DJ/live music:
  - Is played through a noise limiting device, set in agreement with the local authority's Environmental Health team.
  - DJs and live music artists shall use the in-house speaker system, and not their own systems.
  - Use anti-vibration mountings for speakers.
  - No speakers shall be mounted into the ceiling
- 13 Relaxing or calming music towards the end of an event shall be played and allow customers to leave the premises naturally rather than being ushered out immediately after an event has finished.
- 14 Regular monitoring checks shall be carried out to ensure noise is being adequately controlled. This may include manager walking the area/streets around the premises, and be recorded in a log book with details of the action taken following the checks.





### **Current Licence**





#### Part A

**Premises licence number** 

26955

Part 1 - premises details

Postal address of premises

Royal Lounge, 14 Victoria Rd, Romford, RM1 2JH

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

Supply of alcohol, Late Night Refreshment

The times the licence authorises the carrying out of licensable activities

Sale of Alcohol: Sunday to Thursday – 11:00 to 22:45 Friday & Saturday – 11:00-23:45 Late Night Refreshment: Friday & Saturday - 23:00-00:00

The opening hours of the premises

Sunday to Thursday – 06:00 to 23:00 Friday & Saturday 06:00-00:00

Where the licence authorises supplies of alcohol whether these are on and/ or off supplies

On supplies only

#### Part 2

Name, (registered) address, telephone number and email (where relevant) of holder of premises licence

Mr Mentor Spahia, 50 Devonshire Rd, Hornchurch, RM12 4LQ

Registered number of holder

Not applicable

Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol

#### Mr Mentor Spahia, 50 Devonshire Rd, Hornchurch, RM12 4LQ

Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol

#### Annex 1 - mandatory conditions

- 1. No supply of alcohol may be made under the premises licence:
  - (a) at a time when there is no designated premises supervisor in respect of the premises licence, or
  - (b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.
- 2. Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.
- 3. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
  - (2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
  - (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
    - (a) a holographic mark, or
    - (b) an ultraviolet feature.
- 4. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.
- 5. For the purposes of the condition set out in paragraph 4
  - (a) "duty" is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;
  - (b) "permitted price" is the price found by applying the formula P=D+(DxV)

#### where —

- (i) P is the permitted price.
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

#### Annex 1 - mandatory conditions - contd.

- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence
  - (i) the holder of the premises licence,
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.
- 6. Where the permitted price given by paragraph (b) of paragraph 5 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- 7. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 5 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.
  - (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

#### Annex 2 - conditions consistent with the operating schedule

- 1. The premises shall install and maintain a closed circuit television surveillance (CCTV) system which at all times complies with the below requirements:
- i. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition;
- ii. CCTV cameras shall cover \*{all public areas including} all entrances and exits and all areas where the sale of alcohol takes place;
- iii. Equipment must be maintained in good working order, be correctly time and date stamped, recordings must be kept in good working order and kept for a minimum period of 31 days;
- iv. At all times, whilst the premises is open for licensable activities, there are members of staff able to immediately provide viewable copies of recordings to the police or licensing authority staff upon reasonable and lawful request;

- v. The recording equipment and data storage devices shall be kept in a secure environment and fitted with security functions (such as passwords) to prevent recordings being tampered with an operational daily log report must be maintained endorsed by signature, indicating the system has been checked and is compliant: in the event of any failure this will be recorded immediately.
- Any failure of the CCTV system which cannot be rectified within {24} hours of discovery must be reported to {the central Essex Police Licensing Team/Essex Police Force Information Room} by phone or e-mail (contact details as per Essex Police website).
- 2. An incident log shall be kept at the premises, and made immediately available to police or licensing authority staff upon reasonable request. The log must be completed as soon as is possible {and within any case within 4 hours of the occurrence} and shall record the following:
- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons
- (f) any faults in a CCTV system, searching equipment or scanning equipment mandated as a condition of the licence.
- 3. The incident log shall either be electronic or maintained as a bound numerically paginated document and be retained for at least 12 months from the date of the last entry.
- 4. The premises shall have in place, and operate, a zero tolerance policy with regard to the use/possession of controlled drugs and psychoactive substances and advertise the same within the premises on posters and similar means.
- 5. This policy shall specifically include but not be limited to:
- i. Searching practices upon entry;
- ii. Dealing with patrons suspected of using drugs on the premises;
- iii. Scrutiny of spaces including toilets or outside areas;
- iv. Clear expectations of staff roles (including the DPS, managers/supervisors and door supervisors);
- v. Staff training regarding identification of suspicious activity and what action to take:
- vi. The handling of items suspected to be illegal drugs or psychoactive substances
- vii. Steps taken to discourage and disrupt drug use on the premises
- viii. Steps to be taken to inform patrons of the premises drug policy/practices

A copy of this policy document shall be lodged with the police and licensing authority.

Annex 2 – conditions consistent with the operating schedule (cont.)

- 6. In the event that a serious crime is committed on the premises (or appears to have been committed) the management will immediately ensure that:
- (a) The police (and, where appropriate, the Ambulance Service) are called without delay;
- (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;
- (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
- (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.
- 7. Alcohol will be sold and served with a consumption of food to prevent excessive alcohol consumption. Customers, who are already drunk and may cause any problems, will be rejected to buy or to be served alcohol. Any customers or people who cause public disorder will be reported to the Police immediately.
- 8. A minimum of three members of staff will be present on the shop floor between the hours 21:00 00:00, every day of the week. Any customers or people who cause public disorder will be reported to the Police. The management shall show zero tolerance to any illegal activity, and seek for Police help in case.
- 9. There shall be no self service of spirits on the premises, save for spirit mixtures.
- 10. The premises licence holder shall ensure that any patrons do not drink and/or smoke outside the premises, all patrons shall be supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
- 11. Alcohol shall not be consumed outside the premises building, and shall only be consumed by patrons seated at a table.
- 12. No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hrs and 08:00 hrs the following day.
- 13. No deliveries to the premises shall take place between 22:00 hrs and 07:00 hrs the following day.
- 14. The premises must operate as a restaurant:
- i. In which customers must be seated at a table;
- ii. Which provides substantial table meals that are prepared on the premises and are served and consumed at the table;
- iii. Which do not provide any take away service of food or drink for immediate consumption; and
- iv. Where alcohol must not be sold, supplied, or consumed on the premises otherwise than to persons who are taking substantial table meals and provided always that the consumption of alcohol by such persons is ancillary to taking such meals.
- 15. Service of alcohol shall be made by waiter/waitress only to patrons seated at a table and who have or intend to have a substantial meal.

#### Annex 2 – conditions consistent with the operating schedule (cont.)

- 16. A Challenge 25 scheme shall be operated, whereby any person who appears to be under the age of 25 years of age is required to produce on request an item which meets the mandatory age verification requirement and is either a:
- Proof of age card bearing the PASS Hologram;
- Photocard driving licence;
- Passport; or Ministry of Defence Identity Card
- 17. The premises shall clearly display signs at each point of sale and in areas where alcohol is displayed advising customers that a 'Challenge 25' policy is in force. At the point of sale, such signs shall be a minimum size of 200mm x 148mm.
- 18. A refusals record shall be maintained at the premises which details all refusals to sell alcohol. Each entry shall, as a minimum, record the date and time of the refusal and the name of the staff member refusing the sale.
- 19. All entries must be made as soon as possible and in any event within 4 hours of the refusal and the record must be made immediately available to police, trading standards or licensing authority staff upon reasonable request. The refusals record shall be maintained either be electronic means or in a bound document and retained for at least 12 months from the date

of the last entry.

- 20. All staff engaged in the sale or supply of alcohol on the premises shall have received training in relation to the protection of children from harm (including under-age sales), how to recognise drunkenness and the duty not to serve drunk persons.
- 21. Refresher training shall be carried out at least every six months. Training records shall be kept on the premises (or otherwise be accessible on the premises) for a minimum of 12 months and made immediately available to police, trading standards or licensing authority staff upon reasonable request.
- 22. Children under the age of 16 must be accompanied by an adult, after 21:00 hours.
- 23. All children under the age of 18 shall vacate the premises by 23:00 hours.

Annex 3 - conditions attached after a hearing by the Licensing Authority

N/A

### Annex 4 – premises plans

Original premises plans are held by the Licensing Authority of the London Borough of Havering.





#### Part B

#### **Premises licence summary**

Premises licence number

26955

**Premises details** 

Postal address of premises

Royal Lounge, 14 Victoria Rd, Romford, RM1 2JH

Where the licence is time limited the dates

Not applicable

Licensable activities authorised by the licence

Supply of alcohol, Late Night Refreshment

The times the licence authorises the carrying out of licensable activities

Sale of Alcohol: Sunday to Thursday – 11:00 to 22:45 Friday & Saturday – 11:00-23:45 Late Night Refreshment: Friday & Saturday - 23:00-00:00

The opening hours of the premises

Sunday to Thursday – 06:00 to 23:00 Friday & Saturday 06:00-00:00

Where the licence authorises supplies of alcohol whether these are on and / or off supplies

On supplies only

Name, (registered) address of holder of premises licence

Mr Mentor Spahia, 50 Devonshire Rd, Hornchurch, RM12 4LQ

Registered number of holder

Not applicable

Name of designated premises supervisor where the premises licence authorises for the supply of alcohol

#### **Mentor Spahia**

State whether access to the premises by children is restricted or prohibited

#### Restricted







### **Copy of Application**



#### Revised hours are as follows

Closing hours 23:30 on Monday, Tuesday and Wednesday

Closing hours 00:30 on Thursday, Friday and Saturday

Closing hour 23:00 on Sundays

Sale of alcohol till 23:00 Monday, Tuesday and Wednesday

Sale of alcohol till 00:00 Thursday, Friday and Saturday

Sale of alcohol till 22:30 on Sundays

Live Music – only Friday & Saturday till 00:00

Late night refreshment hours remain the same as before.

#### **Revised/Additional Conditions:**

- 1 No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hrs and 08:00 hrs the following day.
- 2 A polite notice shall be displayed for the patrons to be kept quite when leaving the premises, and people who do not cooperate shall be warned.
- 3 Regular monitoring checks shall be carried out to ensure noise is being adequately controlled. This may include manager walking the area/streets around the premises.
- 4 No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 22:00 hrs and 08:00 hrs the following day. This is agreed.
- 5 Polite notice shall be displayed for the patrons to be kept quite when leaving the premises, and people who do not cooperate shall be warned.
- 6 Management shall ensure that all staff, DJ's and artists understand the noise control requirements in the premises contained within the Public Nuisance Policy training shall be provided.
- 7 A written Public Nuisance Policy (PNP) is to be submitted to and agreed between the Premises Licence Holder (PLH) and the Local Licencing Authority (LLA) within 60 days of the Premises Licence being granted. The agreed Policy, or any variations thereto that may be agreed between the PLH or LLA, will be adhered to at all times. If the Public Nuisance Policy is unable to be agreed, is not complied with, or is withdrawn at any time, licensable activities at the premises shall not be permitted after 23.00 hours.
- 8 Live and recorded music shall be played only inside the restaurant, not in the outside structure, and doors between the inside and outside seating areas shall be kept closed when live or recorded music is being played.
- 9 Windows and doors shall be kept closed at all times, save for the entrance and egress of customers.

- 10 Full details and noise report for sound insulation and other noise control implemented at the restaurant should be provided to the Environmental Health team at the local authority, and agreed within 30 days of the submission. Sound control measures should include appropriate control via party walls/ceiling, exit doors and extractor fans, and shall be submitted with the PNP.
- 11 Speakers shall be kept within the building structure, and not in the outside structure. They shall not be positioned near to openings such as doors or windows. Music shall not be deliberately played outside the premises as a means of attracting custom.
- 12 The management shall ensure that any amplified sound, e.g. DJ/live music:
  - Is played through a noise limiting device, set in agreement with the local authority's Environmental Health team.
  - DJs and live music artists shall use the in-house speaker system, and not their own systems.
  - Use anti-vibration mountings for speakers.
  - No speakers shall be mounted into the ceiling
- 13 Relaxing or calming music towards the end of an event shall be played and allow customers to leave the premises naturally rather than being ushered out immediately after an event has finished.
- 14 Regular monitoring checks shall be carried out to ensure noise is being adequately controlled. This may include manager walking the area/streets around the premises, and be recorded in a log book with details of the action taken following the checks.



## Havering Application to vary a premises licence Licensing Act 2003

For help contact licensing@havering.gov.uk Telephone: 01708 432777

\* required information

Section 1 of 18			
You can save the form at any t	ime and resume it later. You do not need to be l	ogged in when you resume.	
System reference	Not Currently In Use	This is the unique reference for this application generated by the system.	
Your reference	kaplan	You can put what you want here to help you track applications if you make lots of them. It is passed to the authority.	
Are you an agent acting on behalf of the applicant?  • Yes • No		Put "no" if you are applying on your own behalf or on behalf of a business you own or work for.	
Applicant Details			
	T		
* First name	MENTOR		
* Family name	SPAHIA		
* E-mail	M.SPAHIA@HOTMAIL.COM		
Main telephone number	+447366391092	Include country code.	
Other telephone number			
☐ Indicate here if the applicant would prefer not to be contacted by telephone			
Is the applicant:			
<ul> <li>Applying as a business or organisation, including as a sole trader</li> <li>Applying as an individual</li> </ul>		A sole trader is a business owned by one person without any special legal structure. Applying as an individual means the applicant is applying so the applicant can be employed, or for some other personal reason such as following a hobby.	

Continued from previous page		
Address		
* Building number or name	50	1
* Street	DEVONSHIRE ROAD	] ]
	DEVONSHIRE ROAD	] ]
District		
* City or town	HORNCHURCH	
County or administrative area		
* Postcode	RM12 4LQ	
* Country	United Kingdom	]
Agent Details		
* First name	DILEK	
* Family name	ALAGOZ	
* E-mail	KAPLANCONSULTINGUK@GMAIL.COM	
Main telephone number	+447742013801	Include country code.
Other telephone number		
☐ Indicate here if you wou	ld prefer not to be contacted by telephone	l.
Are you:		
C An agent that is a busing	ess or organisation, including a sole trader	A sole trader is a business owned by one
<ul> <li>A private individual actir</li> </ul>	ng as an agent	person without any special legal structure.
Your Address		Address official correspondence should be
* Building number or name	19	sent to.
* Street	GOFFS LANE	
District		€ P
	CHECHINIT	
* City or town	CHESHUNT	
County or administrative area		
* Postcode	EN7 5EG	
* Country	United Kingdom	
Section 2 of 18		
APPLICATION DETAILS		

Continued from previous page	sed to vary the licence so as to extend the pe	riad for which the licence has effect or to
vary substantially the premi	sed to vary the ilcence so as to extend the per ses to which it relates. If you wish to make tha nises licence application under section 17 of t	at type of change to the premises licence,
	ing the premises licence holder, apply to vary a mises described in section 2 below.	premises licence under section 34 of the
* Premises Licence Number	26955	
Are you able to provide a post	al address, OS map reference or description of t	ne premises?
♠ Address ☐ OS ma	p reference C Description	
Postal Address Of Premises		
Building number or name	14	
Street	VICTORIA ROAD	
District		
City or town	ROMFORD	
County or administrative area		
Postcode	RM1 2JH	
Country	United Kingdom	
Premises Contact Details		
Telephone number	+447366391092	
Non-domestic rateable	23,750	
value of premises (£)		
Section 3 of 18		
VARIATION		
Do you want the proposed variation to have effect as soon as possible?		
Do you want the proposed val introduction of the late night l	riation to have effect in relation to the evy?	
← Yes	No	You do not have to pay a fee if the only purpose of the variation for which you are applying is to avoid becoming liable to the late night levy.
If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend		
Describe Briefly The Nature	Of The Proposed Variation Page 37	

Continued from previous page
Describe the premises. For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies, you must include a description of where the place will be and its proximity to the premises.
EXTENDING CLOSING HOURS, SALE OF ALCOHOL HOURS, AND ADDING LIVE MUSIC.
Section 4 of 18
PROVISION OF PLAYS
See guidance on regulated entertainment
Will the schedule to provide plays be subject to change if this application to vary is successful?
C Yes No
Section 5 of 18
PROVISION OF FILMS
See guidance on regulated entertainment
Will the schedule to provide films be subject to change if this application to vary is successful?
Section 6 of 18
PROVISION OF INDOOR SPORTING EVENTS
See guidance on regulated entertainment
Will the schedule to provide indoor sporting events be subject to change if this application to vary is successful?
↑ Yes ♠ No
Section 7 of 18
PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS
See guidance on regulated entertainment
Will the schedule to provide boxing or wrestling entertainments be subject to change if this application to vary is successful?
C Yes © No
Section 8 of 18
PROVISION OF LIVE MUSIC
See guidance on regulated entertainment
Will the schedule to provide live music be subject to change if this application to vary is successful?
Standard Days And Timings

Continued from previous	s page		
MONDAY			Provide timings in 24 hour clock
	Start 23:00	End 00:30	(e.g., 16:00) and only give details for the days of the week when you intend the premises
	Start	End	to be used for the activity.
TUESDAY			
	Start 23:00	End 00:30	
	Start	End	
WEDNESDAY			
	Start 23:00	End 00:30	
	Start	End	
THURSDAY			
MORSDAT	Start 23:00	End 00:30	
	Start	End	
EDID AV	Start		1
FRIDAY	Start 23:00	End 01:30	
		End O1.50	
	Start	ENG	I
SATURDAY			1
	Start 23:00	End 01:30	
	Start	End	
SUNDAY		10.10	
	Start 23:00	End 23:30	
	Start	End	
Will the performance o	of live music take place indoors or ou	tdoors or both?	Where taking place in a building or other structure select as appropriate. Indoors may
• Indoors	C Outdoors C	Both	include a tent.
State type of activity to	be authorised, if not already stated,	and give relevant	further details, for example (but not
exclusively) whether o	r not music will be amplified or unan	nplified.	
	iations for the performance of live m		luda a tha anns an magaithe
For example (but not e	exclusively) where the activity will oc	cur on additional d	ays during the summer months.

Continued from previous	s page			
Non-standard timings. listed, above below.	Where the premises	will be used for the pe	erformance of	live music at different times from those
For example (but not e	xclusively), where yo	ou wish the activity to	go on longer	on a particular day e.g. Christmas Eve.
Section 9 of 18			V,	
PROVISION OF RECOR	DED MUSIC			
See guidance on regula	ated entertainment			
Will the schedule to pro		c be subject to change	e if this	
Yes	○ No			
Standard Days And Ti	imings			
MONDAY				
	Start 23:00	End	00:30	Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days
	Start	End		of the week when you intend the premises
TUESDAY	Start	Liid	L	to be used for the activity.
TUESDAY				
	Start 23:00	End	00:30	
	Start	End		
WEDNESDAY				
	Start 23:00	End	00:30	
	Start	End		
THURSDAY	-			
MORSDAT	Start 23:00	F. J	00.20	
		End	00:30	
	Start	End		
FRIDAY	32			
	Start 23:00	End	01:30	
	Start	End		
SATURDAY			K	
	Start 23:00	End	01:30	
			01.30	
	Start	End	1 1	

Continued from previous page
SUNDAY
Start 23:00 End 23:30
Start End End
Will the playing of recorded music take place indoors or outdoors or both?  Where taking place in a building or othe structure select as appropriate. Indoors
© Indoors C Outdoors C Both include a tent.
State type of activity to be authorised, if not already stated, and give relevant further details, for example (but not
exclusively) whether or not music will be amplified or unamplified.
State any seasonal variations for playing recorded music.
For example (but not exclusively) where the activity will occur on additional days during the summer months.
Non-standard timings. Where the premises will be used for the playing of recorded music at different times from those above, list below.
For example (but not exclusively), where you wish the activity to go on longer on a particular day e.g. Christmas Eve.
For example (but not exclusively), where you wish the activity to go of foriger on a particular day e.g. crimstinas even
PROVISION OF PERFORMANCES OF DANCE
See guidance on regulated entertainment
Will the schedule to provide performances of dance be subject to change if this application to vary is successful?
C Yes
Section 11 of 18
PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES O DANCE
See guidance on regulated entertainment
Will the schedule to provide anything similar to live music, recorded music or
performances of dance be subject to change if this application to vary is
successful?
C Yes Page 41
I UUV TI

Continued from previous page				
Section 12 of 18				
PROVISION OF LATE NIGHT REFRESHMENT				
	Will the schedule to provide late night refreshment be subject to change if this application to vary is successful?			
© Yes	C No			
Standard Days And Ti	imings			
MONDAY			Drawing the transfer of the second	
	Start 23:00	End 00:30	Provide timings in 24 hour clock (e.g., 16:00) and only give details for the days	
	Start	End	of the week when you intend the premises to be used for the activity.	
TUESDAY			to be used for the activity.	
10235/11	Start 23:00	End 00:30	1	
	Start	-		
	Start	End		
WEDNESDAY			6	
	Start 23:00	End 00:30	e r	
	Start	End		
THURSDAY	Name of the state			
	Start 23:00	End 00:30		
	Start	End		
FRIDAY				
	Start 23:00	End 01:30		
	Start	End		
SATURDAY				
	Start 23:00	End 01:30		
	Start			
SUNDAY	Start	End		
SUNDAY				
	Start 23:00	End 23:30		
	Start	End		
Will the provision of late both?	e night refreshment take	place indoors or outdoors or		
• Indoors	Outdoors	C Both	Where taking place in a building or other structure select as appropriate. Indoors may include a tent.	
State type of activity to exclusively) whether or	be authorised, if not alrea not music will be amplifi	ady stated, and give relevant fu ed or unamplified.	urther details, for example (but not	
Page 42				

c .:		
Continued from previous	page 	
State any seasonal varia		
For example (but not ex	clusively) where the activity	will occur on additional days during the summer months.
Non standard timings. V	Where the premises will be u	used for the provision of late night refreshment at different times from
those listed above, list b	pelow.	
For example (but not ex	cclusively), where you wish t	he activity to go on longer on a particular day e.g. Christmas Eve.
Section 13 of 18		
SUPPLY OF ALCOHOL		
Will the schedule to sup vary is successful?	pply alcohol be subject to ch	nange if this application to
	○ No	
Standard Days And Ti	mings	
MONDAY		Provide timings in 24 hour clock
	Start 11:00	End 00:30 (e.g., 16:00) and only give details for the days of the week when you intend the premises
	Start	End to be used for the activity.
TUESDAY		
	Start 11:00	End 00:30
	Start	End
WEDNESDAY	<u> </u>	
	Start 11:00	End 00:30
	Start	End
THURCDAY		
THURSDAY	Start 11:00	End 00:30
	Start	End

Continued from previous	page		
FRIDAY			24
	Start 11:00	End 01:30	
	Start	End	
SATURDAY			
	Start 11:00	End 01:30	
	Start	End	]
SUNDAY			-
	Start 11:00	End 23:30	7
	Start	End	<u></u>
Will the sale of alcohol b		Liid	J,
<ul><li>On the premises</li></ul>	Off the premises	Both	If the sale of alcohol is for consumption on
to On the premises	( On the premises (	botti	the premises select on, if the sale of alcohol is for consumption away from the premises select off. If the sale of alcohol is for consumption on the premises and away
			from the premises select both.
State any seasonal varia	tions.		
For example (but not ex	cclusively) where the activity will o	occur on additional d	ays during the summer months.
Non-standard timings. V list below.	Vhere the premises will be used fo	or the supply of alcol	nol at different times from those listed above,
For example (but not ex	clusively), where you wish the act	ivity to go on longer	on a particular day e.g. Christmas Eve.
Section 14 of 18			
ADULT ENTERTAINMEN			
premises that may give i	ertainment or services, activities, o rise to concern in respect of childr	r other entertainmer en.	nt or matters ancillary to the use of the
give rise to concern in re	out anything intended to occur at espect of children, regardless of w ively) nudity or semi-nudity, films	hether you intend ch	llary to the use of the premises which may hildren to have access to the premises, for Dups etc gambling machines etc.
There will not be any ad		ivities, or other enter	tainment or matters ancillary to the use of the

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Continued from previous ;	 page	
Section 15 of 18		
HOURS PREMISES ARE	OPEN TO THE PUBLIC	
Standard Days And Ti	mings	
MONDAY		Provide timings in 24 hour clock
	Start 06:00	End 01:00 (e.g., 16:00) and only give details for the day
	Start	of the week when you intend the premises to be used for the activity.
	Start	to be used for the delivity.
TUESDAY		5 1 24 22
	Start 06:00	End 01:00
	Start	End
WEDNESDAY		
	Start 06:00	End 01:00
	Start	End
THURSDAY		
IHUKSDAT	Stort 06:00	End 01:00
	Start 06:00	
	Start	End
FRIDAY		
	Start 06:00	End 02:00
	Start	End
SATURDAY		
2,	Start 06:00	End 02:00
	Start	End
	Start	
SUNDAY		
	Start 06:00	End 00:00
	Start	End
State any seasonal varia	ations.	
For example (but not e	xclusively) where the activ	ity will occur on additional days during the summer months.
Non standard timings.	Where you intend to use the	he premises to be open to the members and guests at different times fro
those listed above, list		
For example (but not e	xclusively), where you wisl	h the activity to go on longer on a particular day e.g. Christmas Eve.
		Page 45

Continued from previous page
Identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.
□ I have enclosed the premises licence
☐ I have enclosed the relevant part of the premises licence
Reasons why I have failed to enclose the premises licence or relevant part of premises licence.
Section 16 of 18
LICENSING OBJECTIVES
Describe the steps you intend to take to promote the four licensing objectives:
a) General – all four licensing objectives (b,c,d,e)
List here steps you will take to promote all four licensing objectives together.
This application seeks permission to extend closing hours and licensable activity hours, and adding live music and recorded music. It's been a year since the premises licence is granted, and all necessary steps will be taken to ensure that the management will continue to promote the licensing objectives without adding any negative impact to the area.
b) The prevention of crime and disorder
The premises shall install and maintain a closed circuit television surveillance (CCTV) system which at all times complies with the below requirements:
i. CCTV will be provided in the form of a recordable system, capable of providing pictures of evidential quality in all lighting conditions particularly facial recognition;
ii. CCTV cameras shall cover *{all public areas including} all entrances and exits and all areas where the sale of alcohol takes place;
iii. Equipment must be maintained in good working order, be correctly time and date stamped, recordings must be kept in
good working order and kept for a minimum period of 31 days; iv. At all times, whilst the premises is open for licensable activities, there are members of staff able to immediately provide viewable copies of recordings to the police or licensing authority staff upon reasonable and lawful request;
v. The recording equipment and data storage devices shall be kept in a secure environment and fitted with security functions (such as passwords) to prevent recordings being tampered with an operational daily log report must be maintained endorsed by signature, indicating the system has been checked and is compliant: in the event of any failure this will be recorded immediately.

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Any failure of the CCTV system which cannot be rectified within {24} hours of discovery must be reported to {the central Essex Police Licensing Team/Essex Police Force Information Room} by phone or e-mail (contact details as per Essex Police

website).

An incident log shall be kept at the premises, and made immediately available to police or licensing authority staff upon reasonable request. The log must be completed as soon as is possible {and within any case within 4 hours of the occurrence} and shall record the following:

- (a) all crimes reported to the venue
- (b) all ejections of patrons
- (c) any complaints received concerning crime and disorder
- (d) any incidents of disorder
- (e) all seizures of drugs or offensive weapons

(f) any faults in a CCTV system, searching equipment or scanning equipment mandated as a condition of the licence. The incident log shall either be electronic or maintained as a bound numerically paginated document and be retained for at least 12 months from the date of the last entry.

The premises shall have in place, and operate, a zero tolerance policy with regard to the use/possession of controlled drugs and psychoactive substances and advertise the same within the premises on posters and similar means.

This policy shall specifically include but not be limited to:

- i. Searching practices upon entry;
- ii. Dealing with patrons suspected of using drugs on the premises;
- iii. Scrutiny of spaces including toilets or outside areas;
- iv. Clear expectations of staff roles (including the DPS, managers/supervisors and door supervisors);
- v. Staff training regarding identification of suspicious activity and what action

to take;

- vi. The handling of items suspected to be illegal drugs or psychoactive substances
- vii. Steps taken to discourage and disrupt drug use on the premises
- viii. Steps to be taken to inform patrons of the premises drug policy/practices

A copy of this policy document shall be lodged with the police and licensing authority.

In the event that a serious crime is committed on the premises (or appears to have been committed) the management will immediately ensure that:

- (a) The police (and, where appropriate, the Ambulance Service) are called without delay;
- (b) All measures that are reasonably practicable are taken to apprehend any suspects pending the arrival of the police;
- (c) The crime scene is preserved so as to enable a full forensic investigation to be carried out by the police; and
- (d) Such other measures are taken (as appropriate) to fully protect the safety of all persons present on the premises.

### c) Public safety

A minimum of three members of staff will be present on the shop floor after 21:00 hours every day of the week. Any customers or people who cause public disorder will be reported to the Police. The management shall show zero tolerance to any illegal activity, and seek for Police help in case.

A Personal Licence Holder, Premises Licence Holder, or the DPS shall be present at the premises at all times during licensing hours.

There shall be no promotions that encourage illegal, irresponsible or immoderate consumption.

The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Customers, who are already drunk and may cause any problems, will be rejected to buy or to be served alcohol. Any customers or people who cause public disorder will be reported to the Police immediately.

The management shall show zero tolerance to any illegal activity, and seek for Police help in case.

No accumulation of combustible rubbish, dirt, surplus material or stored goods shall be permitted to remain in any part of the premises except in an appropriate place and of such quantities so as not to cause a nuisance, obstruction or other safety hazard.

The premises licence holder shall ensure that adequate measures are in place to prevent the escape of odours from the premises. This includes odour from food preparation and refuse storage.

The licence holder shall ensure that adequate measures are in place to remove litter or waste arising from their customers and to prevent such litter from accumulating in the immediate vicinity of their premises.

### d) The prevention of public nuisance

There shall be no self service of spirits on the premises, save for spirit mixtures. Service of alcohol shall be made by waiter/waitress only to patrons seated at a table.

The premises licence holder shall ensure that any patrons do not drink and/or smoke outside the premises, all patrons shall be supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.

Alcohol shall not be consumed outside the premises building, and shall only be consumed by patrons seated at a table.

No waste or recyclable materials, including bottles, shall be moved, removed from or placed in outside areas between 23:00 hrs and 08:00 hrs the following day.

No deliveries to the premises shall take place between 22:00 hrs and 07:00 hrs the following day.

The management shall ensure that the music volume is kept at a level that does not disturb the environment. Sound insulation shall be provided if necessary.

### e) The protection of children from harm

The manager and staff shall be briefed in the importance of their responsibilities in ensuring customers are over 18 years.

A Challenge 25 scheme shall be operated, whereby any person who appears to be under the age of 25 years of age is required to produce on request an item which meets the mandatory age verification requirement and is either a:

- Proof of age card bearing the PASS Hologram;
- Photocard driving licence;
- Passport; or Ministry of Defence Identity Card

A refusals record shall be maintained at the premises which details all refusals to sell alcohol. Each entry shall, as a minimum, record the date and time of the refusal and the name of the staff member refusing the sale.

All entries must be made as soon as possible and in any event within 4 hours of the refusal and the record must be made immediately available to police, trading standards or licensing authority staff upon reasonable request. The refusals record shall be maintained either be electronic means or in a bound document and retained for at least 12 months from the date of the last entry.

All staff engaged in the sale or supply of alcohol on the premises shall have received training in relation to the protection of children from harm (including under-age sales), how to recognise drunkenness and the duty not to serve drunk persons.

Refresher training shall be carried out at least every six months. Training records shall be kept on the premises (or otherwise be accessible on the premises) for a minimum of 12 months and made immediately available to police, trading standards or licensing authority staff upon reasonable request.

Children under the age of 16 must be accompanied by an adult.
All children under the age of 18 shall vacate the premises by 22:00 hours.

### Section 17 of 18

### **NOTES ON REGULATED ENTERTAINMENT**

In terms of specific regulated entertainments please note that:

- Plays: no licence is required for performances between 08:00 and 23.00 on any day, provided that the audience does not exceed 500.
- Films: no licence is required for 'not-for-profit' film exhibition held in community premises between 08.00 and 23.00 on any day provided that the audience does not exceed 500 and the organiser (a) gets consent to the screening from a person who is responsible for the premises; and (b) ensures that each such screening abides by age classification ratings.
- Indoor sporting events: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 1000.
- Boxing or Wrestling Entertainment: no licence is required for a contest, exhibition or display of Greco-Roman
  wrestling, or freestyle wrestling between 08.00 and 23.00 on any day, provided that the audience does not
  exceed 1000. Combined fighting sports defined as a contest, exhibition or display which combines boxing or
  wrestling with one or more martial arts are licensable as a boxing or wrestling entertainment rather than an
  indoor sporting event.
- Live music: no licence permission is required for:
  - o a performance of unamplified live music between 08.00 and 23.00 on any day, on any premises.
  - o a performance of amplified live music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, in a workplace that is not licensed to sell alcohol on those premises, provided that the audience does not exceed 500.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
  - o a performance of amplified live music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school or (iii) the health care provider for the hospital.
- Recorded Music: no licence permission is required for:
  - o any playing of recorded music between 08.00 and 23.00 on any day on premises authorised to sell alcohol for consumption on those premises, provided that the audience does not exceed 500.
  - o any playing of recorded music between 08.00 and 23.00 on any day, in a church hall, village hall, community hall, or other similar community premises, that is not licensed by a premises licence to sell alcohol, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance from a person who is responsible for the premises.
  - o any playing of recorded music between 08.00 and 23.00 on any day, at the non-residential premises of (i) a local authority, or (ii) a school, or (iii) a hospital, provided that (a) the audience does not exceed 500, and (b) the organiser gets consent for the performance on the relevant premises from: (i) the local authority concerned, or (ii) the school proprietor or (iii) the health care provider for the hospital.

- Dance: no licence is required for performances between 08.00 and 23.00 on any day, provided that the audience does not exceed 500. However, a performance which amounts to adult entertainment remains licensable.
- Cross activity exemptions: no licence is required between 08.00 and 23.00 on any day, with no limit on audience size for:
  - o any entertainment taking place on the premises of the local authority where the entertainment is provided by or on behalf of the local authority;
  - o any entertainment taking place on the hospital premises of the health care provider where the entertainment is provided by or on behalf of the health care provider;
  - o any entertainment taking place on the premises of the school where the entertainment is provided by or on behalf of the school proprietor; and
  - o any entertainment (excluding films and a boxing or wrestling entertainment) taking place at a travelling circus, provided that (a) it takes place within a moveable structure that accommodates the audience, and (b) that the travelling circus has not been located on the same site for more than 28 consecutive days.

### Section 18 of 18

### **PAYMENT DETAILS**

This fee must be paid to the authority. If you complete the application online, you must pay it by debit or credit card. Variation Fees are determined by the non domestic rateable value of the premises.

To find out a premises non domestic rateable value go to the Valuation Office Agency site at http://www.voa.gov.uk/business\_rates/index.htm

Band A - No RV to £4300 - £100.00

Band B - £4301 to £33000 - £190.00

Band C - £33001 to £87000 - £315.00

Band D - £87001 to £125000 - £450.00\*

Band E - £125001 and over - £635.00\*

\*If the premises rateable value is in Bands D or E and the premises is primarily used for the consumption of alcohol on the premises then your are required to pay a higher fee

Band D - £87001 to £125000 - £900.00

Band E - £125001 and over - £1,905.00

If you own a large premise you are subject to additional fees based upon the number in attendance at any one time

Capacity 5000-9999 - £1,000.00

Capacity 10000 -14999 - £2,000.00

Capacity 15000-19999 - £4,000.00

Capacity 20000-29999 - £8,000.00

Capacity 30000-39999 - £16,000.00

Capacity 40000-49999 - £24,000.00

Capacity 50000-59999 - £32,000.00

Capacity 60000-69999 - £40,000.00

Capacity 70000-79999 - £48,000.00

Capacity 80000-89999 - £56,000.00

Capacity 90000 and over - £64,000.00

\* Fee amount (£)

190.00

### **ATTACHMENTS**

# **AUTHORITY POSTAL ADDRESS**

Continued from previous page	
Address	
Building number or name	
Street	
District	
City or town	
County or administrative area	
Postcode	
Country	United Kingdom
DECLARATION	
☐ Ticking this box indicat	a false statement in or in connection with this application.  Tes you have read and understood the above declaration  Steed by the applicant, unless you answered "Yes" to the question "Are you an agent acting on
with your application. Don't forget to make sure you	buter by clicking file/save as  v.uk/apply-for-a-licence/premises-licence/havering/change-1  to upload this file and continue  have all your supporting documentation to hand.  ECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN PLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY

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# **Interested Party**



# <u>LICENSING ACT 2003</u> <u>PREMISES LICENCE NUMBER – 26955</u> ROYAL LOUNGE, 14 VICTORIA RD, ROMFORD, RM1

# 1.0 INTRODUCTION:

1.1 I am the Labour Ward Councillor for St Alban's Ward. I object to this application on the grounds set out below.

# 2.0 THE CURRENT LICENCE:

2.1 The current license provides for the following: -

The sale of alcohol from: -

Sunday to Thursday from 11:00 to 22:45 Friday & Saturday – 11:00-23:45 Late Night Refreshment: Friday & Saturday - 23:00-00:00

The opening hours are: -

Sunday to Thursday – 06:00 to 23:00 Friday & Saturday 06:00-00:00

# 3.0 THE APPLICATION:

3.1 The applicant requested the following changes: -

To add the provision of live music and recorded music to the ambit of the licence

To extend the hours during which late night refreshment and alcohol may be supplied

# 4.0 REVISED HOURS:

**4.1** The applicant has offered to amend the application accordingly: -

The Sale of alcohol from

Monday, Tuesday and Wednesday till 23:00 Thursday, Friday and Saturday Sale till 00:00 Sundays till 22:30

The Closing Hours

Monday, Tuesday and Wednesday Closing hours 23:30 Thursday, Friday and Saturday Closing hours 00:30 on Sundays Closing hour 23:00

Live Music – only Friday & Saturday till 00:00

- **5.0 MY OBJECTION**: I object to this application on the following grounds: -
- 5.1 Firstly, I believe that the grant of <u>extended hours</u> for the sale of alcohol will lead to an <u>increase in intoxication</u> and <u>alcohol-fuelled crime and disorder</u> and therefore undermine the licensing objectives because patrons will be drinking in the venue for longer than they do now and this will mean more customers becoming inebriated. Additionally, other evening economy customers will be attracted from other premises and arrive already intoxicated at the venue. The extension of licensing hours will have a range of detrimental impacts not compatible with the objects of the licensing regime these are set out below.
- 5.2 Secondly, if granted, the introduction of live and recorded music late into the night on Fridays and Saturdays, a new attraction at this venue, will lead to an increase in noise and intoxication and therefore undermine the licensing objectives because some patrons will stay on, and drink on the premises whilst listening to the music leading to even greater intoxication and rowdiness. Moreover, evening economy customers will be attracted to this venue, from other drinking establishments in and around the Town Centre, and arrive at the venue in a state of intoxication. The extent to which this might be the case will depend on the nature of the music attraction.

# 6.0 THE FOUR LICENSING OBJECTIVES

- 6.1 The four licensing objectives are: -
  - 1. The prevention of crime and disorder
  - 2. Public Safety
  - 3. The prevention of public nuisance
  - 4. The protection of children from harm

# 7.0 ROMFORD'S CUMULATIVE IMPACT ZONE:

7.1 Attached as Appendix One is a map of Romford's Cumulative Impact Zone. Royal Lounge is a licensed premises, within the Romford Cumulative Impact Zone. The Council's Statement of Licensing Policy 2021- 2026 states: -

"The Licensing Authority is of the view that the number, type and density of premises selling alcohol for consumption on and off the premises and the provision of late night refreshment within the ring road is having a cumulative impact and undermining the licensing objectives. It is likely that granting further licences would be inconsistent with the authority's duty to promote the licensing objectives and a cumulative impact policy has been adopted in this area."

7.2 Attention is drawn to the unique characteristics of Romford. It is a thriving metropolitan centre. It attracts visitors from London and Essex and whilst this is great for the regional economy Romford's evening economy already attracts too many unwelcome visitors who come to Romford attracted by the market for drugs, and with the drugs and the alcohol comes a much higher level of crime and disorder than is experienced almost anywhere in London. Hence the designation of much of its Town Centre within a CIZ.

- 7.3 The area around South Street and the Romford Station area already experiences high levels of serious violent crime, sexual crime, domestic abuse and disorder. The Council's most recent Strategic Needs Assessment provides incontrovertible evidence, put together by the Police and Council, for the purpose of consulting on the Council's Violence Against Women and Girls Strategy, that Romford Town still experiences some of the highest crime rates in all the London Wards. For example, in 2023 St Edward's Ward was ranked 7th out of 659 wards for Violence Against the Person and joint 4th for Sexual Offences.
- 7.4 It is my belief that this application, by virtue of extending drinking time and simultaneously introducing live and recorded music will result in an increase in drug and alcohol fuelled crime and disorder.
- 7.5 The Licensing Policy refers to there being a rebuttable presumption, whereby applications for new premises licenses would normally be refused. It also suggests that exceptions may be made. However, after taking account all of the circumstances, I would suggest that this is not one of those cases. After considering all the relevant circumstances, this application should be refused, because if the application to extend licensing hours is approved, coupled with the introduction of live and amplified music, this will result in more alcohol and drug fuelled criminal behaviour in the Town Centre; whilst the Police and enforcement team do an admirable job managing crime and disorder, it cannot be denied that Romford still has a significant crime problem.

# 8.0 THE PREVENTION OF CRIME AND DISORDER

- 8.1 Beyond the fact that this premises lies within the Romford cumulative impact zone and is already a magnet for high levels of crime, an application to allow more drinking and loud music in this particular geographical location is particularly concerning to me as a ward councillor.
- 8.2 Victoria Road presents as an attractive thoroughfare, with pretty seasonal planting. Many buildings along the road and this particular parade have character and charm. However, behind the façade of number 14 Victoria Road and to the hidden side of the property (out of public sight) is what some might describe as a modern rookery a slum a very small area with many very vulnerable women, men and children housed in appallingly poor conditions, above and amongst commercial premises. These homes are accessed through a warren of alleys with lots of recessed doorways, unsafe paving, fly-tipped furniture, unidentified and overflowing trade waste bins, the exit of the footpath is often blocked by overflowing trade and household bins, other waste and it suffers from poor lighting and no public CCTV.
- 8.3 This business is already making the lives of my residents, less safe and more miserable. Amongst the nuisances and harms are parked cars on the immediate frontage of the establishment, making it unsafe for pedestrians, there are additional unmarked trade waste bins believed to belong to the residents outside the entrances to flats where many families reside and a

reported increase in drug dealing in the immediate vicinity. Extending the drinking hours, combined with live music enhancing the venue's attraction to a different type of clientele will make it more unsafe for existing residents living above and immediately adjacent to the property and for staff.

- 8.4 The applicant has submitted no statement demonstrating that he understands the particularly sensitive location that this business is located in and this is worrisome.
- 8.5 Whilst I acknowledge that the licensee cannot be held responsible for what happens outside the licensed premises; and the licensing officers have recommended many conditions to help mitigate against an increase in crime and disorder and make this existing business more safe; I am however concerned that the business and its patrons have a growing history of noncompliance with the regulatory regimes that impose order in the Town Centre.
- 8.6 In my opinion this is evidence of either or a combination of ignorance, poor management, or blatant disrespect for the rules and regulations that pertain to a business of this sort, in an area of this sort. More conditions will not achieve the licensing objectives in this case.

# 9.0 PUBLIC SAFETY AND THE PREVENTION OF PUBLIC NUISANCE

- 9.1 Examples of poor compliance with different regulatory regimes causing my residents to be at greater risk of harm from hazards and nuisances include:-
  - I. Non-Compliant Planning: The business has already erected a fixed canopy structure outside the front of the premises and two planning applications (P1860.23 and P0763.24) have thus far been refused being contrary to planning policy. The planning case officer's comments in respect of application P0763.24 are indicative of what I believe to be a lack of respect for business regulation and failure to work with council officers tasked with applying and enforcing them. This would not bode well for working with licence and enforcement officers attempting to manage future public safety concerns.

"The structure in-situ as shown by these photographs and videos does not correlate with the proposed plans in that there are no planters around the structure and the front door of the structure is located in a different place on the plans. Amended drawings were requested from the planning agent but no response was received. The case officer also suggested that the description of development be changed to reference the structure as retrospective, but no response was received from the planning agent. The application will therefore be determined based on the plans as originally received."

II. <u>Unlawful Parking</u>: This business's customers appears to flout parking restrictions (possibly regularly) which are intended to keep traffic flowing in the town centre and the footpaths clear of obstructions. I have supplied evidence of several cars parking immediately outside the front

of the business, part on the footpath and partly on the carriageway with parking penalty charge notices on them early in the morning. It is likely that later hours of operation will be characterised by more non-compliant and noisy vehicles parking outside the business and the noise nuisance associated with the parking such as doors slamming shut, engines revving up, brakes being applied, chattering and arguing on the pavement. The failure to manage parking associated with this business will adversely impact on my residents' quality of life.

III. Refuse and Trade Waste: The physical extension of the premises inevitably and demonstrably has resulted in an increase in trade waste emanating from the business, for which there are no safe and satisfactory arrangements in place for the storage of waste. An extension of the licensing hours will make this worse. I have recently had complaints from a neighbouring landlord about the positioning of unidentified trade waste bins outside the entrance doors of their property, believed to be from this restaurant business. This would be a fire hazard as well as poor waste management practice.

# 10.0 THE PROTECTION OF CHILDREN FROM HARM:

- 10.1 Granting a late night licence which extends drinking times and introduces live music into this area will harm the many children living in close proximity to the business in Portman House, in the units above the property, in Kingsmead Mansions behind Station Parade, in Kingsmead Avenue and Alexandra Road where older residents and families with young children live.
- 10.2 Shamefully some properties in the immediate vicinity have "rogue" landlords offering poorly managed units above the shops in Station Parade. This combination of circumstances, rogue landlords and non-compliant businesses means that it would be irresponsible to grant this application in an area where people are already least able to represent their own interests effectively. Many of these properties house some of our poorest men, women and children. English is not spoken as a first language in some of the households and therefore objections to applications (licensing or planning) are unlikely to come from the most vulnerable families. Nor will many female-led families feel confident bringing forward complaints about business operations when that business appears to be managed by men.
- More intoxicated, rowdy customers coming in and out of the premises, taking breaks in the yard and footpath to the side of the property will mean children's sleep being disturbed during the night. They will suffer from tiredness and an inability to concentrate at school. This will be harmful to their health and prospects.
- 10.4 Children will be subjected to even more sights and sounds associated with drunkenness and crime than they currently are, including:-

- I. Noxious smoke from people smoking cigarettes, weed, and vaping near entrances to flats.
- II. Loud noise from live music within the venue, singing and shouting outside the premises when people are leave to smoke and vape.
- III. Swearing and verbally aggressive behaviour when customers are refused entry or leaving the premises intoxicated.
- IV. Breaking glass when bottles are being binned or broken.
- V. Malodour from people who have urinated in the alleyway and from waste not properly contained in the trade waste bins.

# 11.0 Conclusion

11.1 In summary, many laws, rules and conditions already govern this premises and some are not presently complied with. More conditions cannot adequately mitigate against an increase in crime and anti-social disorder fuelled by longer licensing hours and live music. I oppose rewarding this business additional time for the sale of alcohol on the premises until there is an established record of compliance, good premises management and the applicant has demonstrated sensitivity to the nature of the surroundings and type and level of crime experienced by local residents. I also think that the introduction of live and recorded music should not be consented to because of the very close proximity of residential homes containing many young families.

